

Process Interaction Matrix

D 01

		Processes Type >		System processes										Product realization																					
		Line No. >		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25							
< Processes Type	< Line No.	Processes		Context	Doc. management	NC-CAR	Management review	Audits	Communication	Records	Resources	Information technology		Market analysis	Design	Verification	Validation	Design transfer	Order processing	Purchasing	Receiving	Receiving inspection	Staging	Assembly	Testing	Packaging	Shipping	Customer satisfaction							
		System processes	1	Context of the organization	X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<				
2	Document management			X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<					
3	NC-CAR				X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<				
4	Management review					X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<					
5	Audits						X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<				
6	Communication								X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<				
7	Records									X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<			
8	Resources										X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<		
9	Information technology											X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<			
10													X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<		
Product realization	11	Market analysis											X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<				
	12	Design												X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<			
	13	Verification													X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<		
	14	Validation														X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<			
	15	Design transfer															X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	>	<		
	16	Order processing																X	>	<	>	<	>	<	>	<	>	<	>	<	>	<			
	17	Purchasing																	X	>	<	>	<	>	<	>	<	>	<	>	<	>	<		
	18	Receiving																		X	>	<	>	<	>	<	>	<	>	<	>	<	>	<	
	19	Receiving inspection																				X	>	<	>	<	>	<	>	<	>	<	>	<	
	20	Staging																					X	>	<	>	<	>	<	>	<	>	<		
	21	Assembly																						X	>	<	>	<	>	<	>	<	>	<	
	22	Testing																							X	>	<	>	<	>	<	>	<	>	<
	23	Packaging																									X	>	<	>	<	>	<	>	<
	24	Shipping																											X	>	<	>	<	>	<
	25	Customer satisfaction																															X	>	<