

Process Interaction Matrix Rev. D1

Line number	Process, function	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	
Line number	Process, function	Context	Doc. management	NC-CAPA	Management review	Audits	Communication	Records		IT		Markt analysis	Design	Verification	Validation	Design transfer	Procurement	Order processing	Receiving	Receiving insp.	Staging	Assembly	Testing	Packaging	Shipping	Customer sat.	
1	Context		V	A																							
2	Doc. management			V	A																						
3	NC-CAPA				V	A																					
4	Management review					V	A																				
5	Audits						V	A																			
6	Communication							V	A																		
7	Records								V	A																	
8	Resource management									V	A																
9	IT										V	A															
10												V	A														
11	Market analysis												V	A													
12	Design													V	A												
13	Verification														V	A											
14	Validation															V	A										
15	Design transfer																V	A									
16	Procurement																	V	A								
17	Order processing																		V	A							
18	Receiving																			V	A						
19	Receiving inspection																				V	A					
20	Staging																					V	A				
21	Assembly																						V	A			
22	Testing																							V	A		
23	Packaging																								V	A	
24	Shipping																									V	A
25	Customer satisfaction																										V

Legend:

	1	2	3	4	5
1 Process					
2 Process			>	<	
3 Process				>	<
4 Process					>
5 Process					

- Process 1 cannot provide input into itself - interaction is blocked
- Process 2 provides input into process 3 and receives input from the process 3
- Process 3 provides input into process 4 and MAY receive input from the process 4 (yellow=MAY)
- Process 4 May provide input into process 5 and MAY receive input from the process 5 (yellow=MAY)
- Process 5 cannot provide input into itself - interaction is blocked